

PHYSICAL FACILITIES DEPARTMENT

PURPOSE

The Physical Facilities Department exists to **serve** the Church by providing temple, meetinghouse, and other facility **services** to help bring souls unto Christ.

OBJECTIVES

QUALITY	Services—Provide services at a level of professionalism that exemplifies competence and understanding of needs. Customer—Treat priesthood leaders with sensitivity and respect and respond to their needs within policy.
COST	Operate within a cost structure where all expenditures are defensible against industry or internal best practices.
TIMELINESS	Meet all committed-to deadlines.

VALUES

The values we share unify us in the performance of our work. They provide standards by which we govern ourselves. Our values determine the way we think, the decisions we make, how we work with and treat people, the quality of our work, and our service to others.

INTEGRITY	Honesty and excellence guide my work and my relationships with others. I will always strive to do what is right and treat others with respect.
DEVOTION	The work I do is helping to build the kingdom of God. I will fulfill my duty and responsibility with an eye single to His glory.
STEWARDSHIP	Others depend upon me to perform the work entrusted to me. I will gladly provide an accounting of my stewardship.
PERFORMANCE	Excellent performance is essential to the success of my work. I will carefully measure and continually improve my performance and genuinely recognize the meaningful performance of others.
SERVICE	Everyone who has contact with the Church through me will be treated with sensitivity and respect. I will deliver the highest level of service to all who depend on me.
COMPETENCE	The proper performance of my work requires knowledge, expertise, and skill. I will continually improve upon my qualifications to enable me to produce at the ever-higher levels of performance expected of me.
MORALE	A constructive attitude toward work and toward others is essential. I will view my role as part of a team, maintain a positive attitude, and ensure that my words and actions build others. I will do all I can to help the department achieve its purpose and objectives and help others to do the same.