## Public Affairs Strategic Plan for Great Britain

2009

### One voice

- Ensign insert
  - Feature writers
  - Aim is to help members "feel good" and wish to participate more in sharing the message.
  - To create strength and purpose for the Church in the UK
- Website (lds.org.uk)
  - The Millennial Star of the 21st Century
  - Aim for a minimum of two stories per month from each stake
  - News service: "Here are the Mormons in the UK"
  - Member services for stakes, wards and members

### Stake Activities

- Priesthood direction
- Communication, training and support to Stake PA councils
- SMART objectives?
- Community Relations
  - Mormon Helping Hands
  - Weathering the Storms of Life
- Building Relationships
  - Mormon friends
- Media
  - Key messages
  - Create a proactive environment
- One voice

### Increasing Media Profiles

### Increasing Media Profile



Thinking Outside The Box by James Christiansen

### The Media...our friend or foe?



### We have to get real!



## We can be successful... AND

### It's NOT rocket science!



### ...but there are ground rules!

At a stake/ward level, the media needs us... as much as we need them. However, we need to understand one another!

- UNDERSTAND thoroughly their business
- •WHEN to make contact (not a 20 minute call at 5pm!)
- •WHOM to contact the EDITOR?
- •WHAT to offer (not social calls)

### If we 'walk in their shoes'



### then we will better understand

how to approach themwhom to approachwhat to offer

### There are opportunities all around:

- √Women's pages/lifestyle
- √Sports pages
- √ Religion editors
- √ Feature writers
- ✓ News desks
- ✓ Picture desks
- ✓ Letters to editors
- ✓ Bloggers/online PR 'join the conversation' with comments but don't blog on behalf of the Church
- √ Local radio
- ✓ Regional TV Stations best to liaise with Solihull offices for advice.

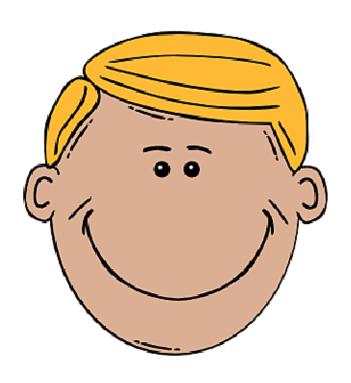
### Divine Mandate



- To increase the positive awareness of the Church and its divine-centred doctrine
- To reaffirm the Church's role as a vital source of answers to life's questions
- To build bridges of friendship and understanding
- To bring to the attention of members good works so they may fully support the missionary programmes.

"Let your light so shine before men, that they may see your good works, and glorify your Father which is in heaven"

- Christmas radio interview on personal faith
  - Radio reflections
  - Church services recorded (bespoke)



Martin

### Recent successes.



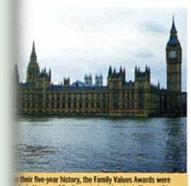
Family Values Awards went to Jill Kirby, director of the Centre for Policy Studies, second from left; and Rt. Hon. John Battle, MP, second from right. Terry Rooney, MP, left and Elder Stephen Kerr, right, participated in the event.

### Family values:

### play in the UK mer Prime Minister Tony Blair's envoy to all faith communities in the UK. Also honored was Jill Kirby, director of the Centre for Policy Studies,

Church honors 2 public figures their work to support families

The historic United Kingdom Parliament for the first time was the venue for the Church's Family Values Award, which was resented in the House of Commons on Feb. 26. The Award was received by the Rt. Hon. John tle, member of Parliament, who served as for-



one of Britain's best-known social policy "think tanks." The award is presented to "members of the community who have achieved remarkable things that support families."

The event was hosted by Member of Parliament

Terry Rooney, a Church member, and was attended by members of the British legislature, leading academics and thought leaders with professional interest in family issues.

"We salute every one of you for the contribution that you're making," said Elder Stephen Kerr, Area Seventy, speaking at the special luncheon in the Houses of Parliament.

He added, "The institution that will save our broken society is not parliament - it is the home." Quoting President Harold B. Lee, Elder Kerr remarked,

'The greatest work you will ever do will be within the walls of your own home.' That's why we will continue to celebrate family values."

Mr. Battle, described by Brother Rooney as "a champion of families under stress," expressed thanks for being invited "to this wonderful family meal." He was referring to English statesman Sir Thomas More (author of "Utopia") who advocated small communities gathering regularly for "extended family" meals. "It's important that people get together to build relationships," he said. "One of the great tragedies of families is, How many people have a table to sit round in the first place?"

stable relationships. How we keep the stabili is by the support of the people around us. The you to the Church and thank you to Terry. It's been a very, very special occasion in this place and in the seat of democracy." Mr. Battle is a devout Roman Catholic, and

he and his wife, Mary, have one son and two daughters. He serves on the British Parliame International Development Committee

Throughout his time in politics, he has use influence to champion welfare, poverty and far issues and has sought to carefully balance his time between family and work - seeking foren to be a good husband and father.

As she received her award, Mrs. Kirby said, feel very supported by the work of your Chun in sharing the values we see as important." S added, "There is a great deal of work ahead of us to improve the work of family life in Britain Further, she said, "I couldn't have done anyt

I've done over the last 24 years without the su port of my husband. I was a full-time mother a home, and that was the most important achiev ment of my life."

Mrs. Kirby was a founding member and chair Full-Time Mothers, which strongly advocated importance of mothers having the choice to silat home to care for their children and sought have policies to support them doing so. She commissioned research and written extens? on the importance of marriage and the far culminating in her role as director of the f for Policy Studies. Her personal views ar spectives on the family are frequently so Shadow Cabinet members and the med

Other prominent people attending th ceremony included Tim Montgomeri founder of a Christian Fellowship in

"The institution that will save our broken society is not Parliament - it is the home."

- Elder Stephen Kerr, Area Seventy

Whether you're a technophobe or a technophile, it's hard to argue against the merits of technological advances: Values of the don key and architect R Buckminster Fuller's remark that "humanity is acquiring all the ride, But humankind's drive for knowledge is Award the wrong reasons' may motivate some to want to slow down the ride. But humanidad's drive for knowledge is the d ultimately inspiration-driven, from a loving Creator to His children.

The application of know-how can, of course, be used for good or evil. But we related in the Canal And Canal A Wany people of faith would accept Freeman Dyson's philosophy that "technology is a gift of God".

In application of know-how can, of course, be used for good or evil. But we rejoice in the God-given attribute of the God-given attribute o Members of The Church of Jesus Christ of Latter-day Saints (known as 'Mormons' or Latter-day Saints) see this and how they c as a vital part of an eternal journey by which we glorify God.

Members of The Church of Jesus Christ of Latter-day Saints and how they c &s a vital part of an eternal journey by which we glorify God.

Public affair Along with people of all faiths, Latter day Saints have glorify God.

The help Most Brits have never heard of Philo Taylor Farnsworth (you'd be forgiven for that). The invention of the and how times of grief.

Public affair Along with people of all faiths, Latter day Saints have made their mark in science and technology.

Jone every worked on other aspects of television). As a volunoster he was continued in any other, more feted scientists. Public and Stake P land Standing and Selectronic TV is attributed to this Mormon farm boy from Iyou or be roughven for that is why we seem to the separate of this Mormon farm boy from Idaho (although many other more fetted scientists). As a youngster, he was captivated by electricity and the electron and



### Sensitivities

### Stories may not be bad...

Church member on network TV talent show please tip us off early

### Stories may be negative ones...

Man goes berserk in LDS chapel (is he a member?)

The most sensitive cases of possible abuse will be handled discreetly via proper channels

### Planning Applications

- Not usually proactive with media during early stages
- Don't get diverted away from 'first principles'
- Other challenges?



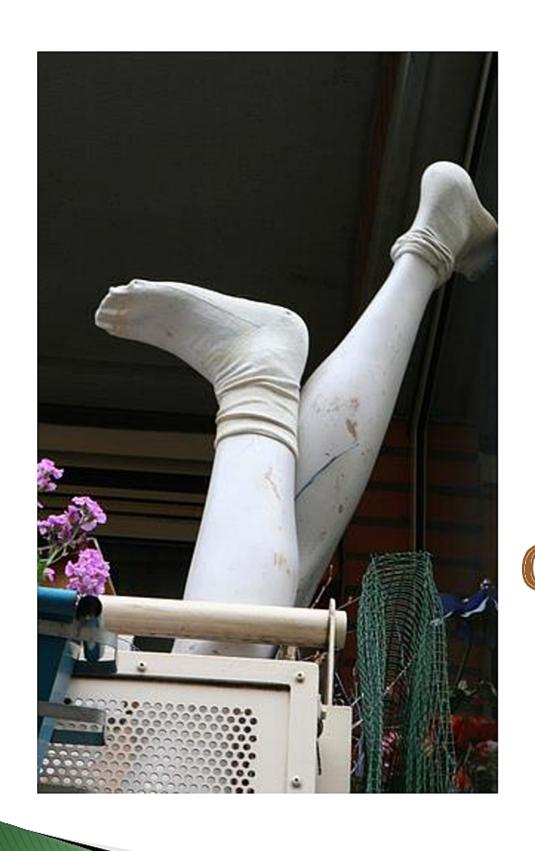


A news release is a 'knock on the door'! go to *newsroom.lds.org* for examples

- Personalise the approach to journalist's needs
- See online training materials for technical tips
- Remember the W's & Hwhat, where, why, when, who & how!

Sock it to 'em in the first sentence!





# Selecting a subject... does it have "LEGS"?

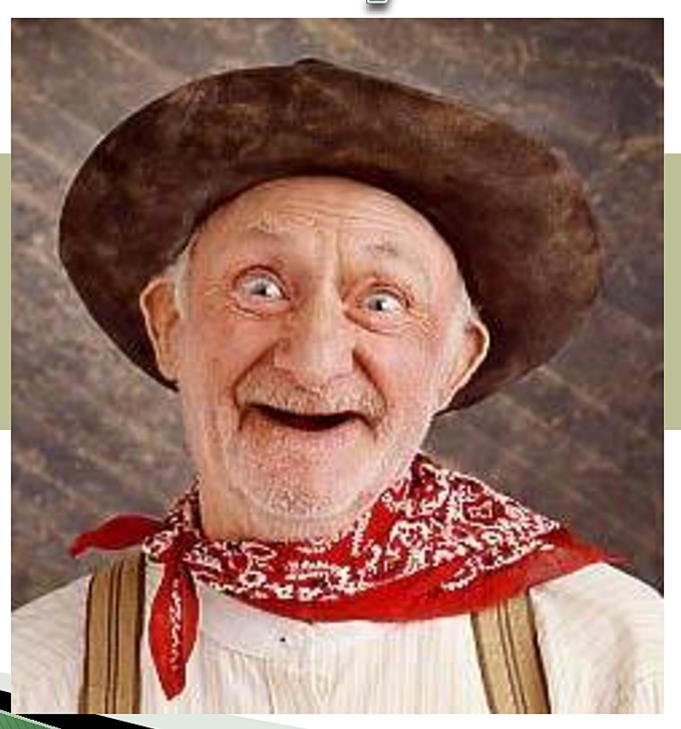
- Not a marketing or sales approach
- •Does it pass the 'so what' test?
- •Think like a reporter!
- Remember-many journalists
   have attention spans of goldfish!
- •What's the story, Rory?
  - ...Hey, Doreen!
- •Honour deadlines!

### Exercise

IF we read newspapers today...

- •What church stories would you be inspired to offer?
- •What are your media success/future successes?
- •How would radio and TV respond differently?
- What about the difference between local papers and regional newspapers?

# Who's your stake Spokesperson?



### **Broad Objectives**

- The Church to become respected by all members of the community
- Establish 'friends of the Church' using prominent influencers of our times
- Offer 'Mormon Helping Hands'
- Develop communications to harness more members in finding contacts

### The ideal person:

- Designated by stake presidency
- Professional and credible
- Church experience
- Trained
- Available
- Other?

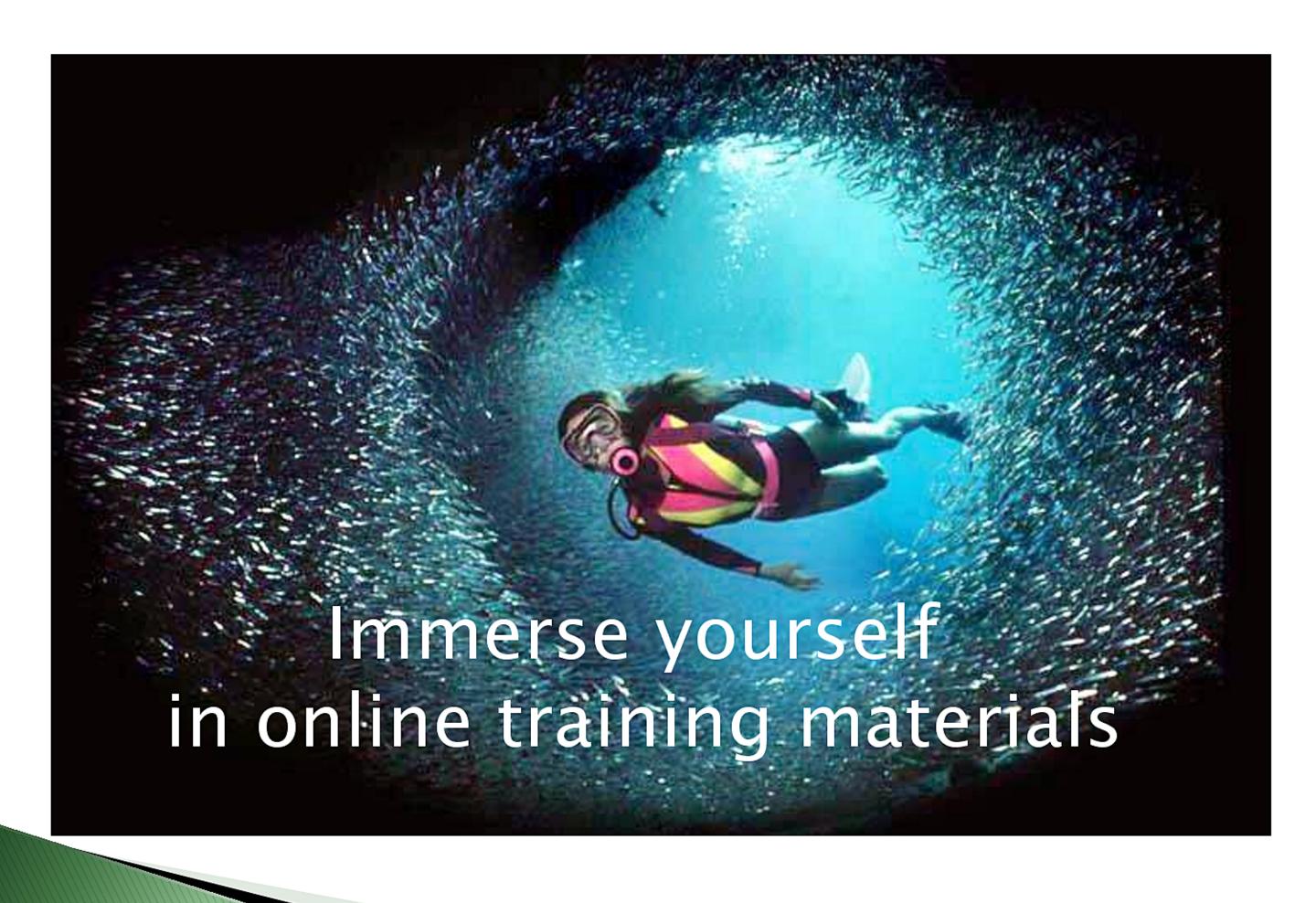
These traits should come across at each stage of media contact...

### Stages of media contact:

- Initial contact
- Relationship building offering stories-never just call to ask if they got the news release
- On location
- During interviews
- Follow up-never give the journalist a hard time for not using a story

### 8 Ways to Media Success

- Reflections on radio
- · 'Bespoke' Church services on radio
- Letters to editors
- Faith columns
- •Human interest stories use judgement
- •Family Values Awards use judgement on your choice
- •Weathering The Storms...
- Mormon Helping Hands



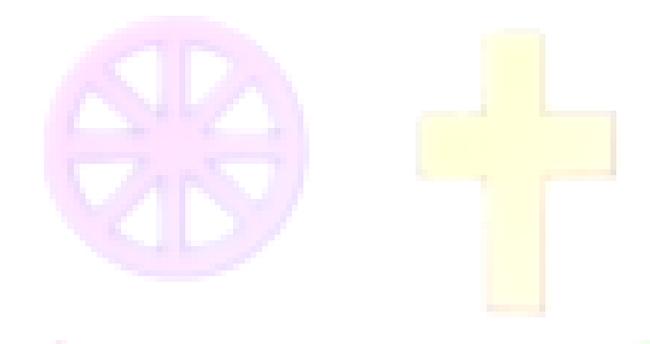
## go to lds.org and click on "Serving in the Church", then "Public Affairs"



## CALL US...even in the age of email! Think of us as your FREE media consulting service!



### **SACRE**



## SACREs and the Church

James D. Holt 2005



### What is a SACRE?

 In 1998 Local Authorities were (though they could do so from 1944) to set up a Standing Advisory Council on Religious Education.

 They oversee RE and Collective Worship in the local authority.

### Who is on the SACRE?

 Will include councillors, members of faith communities and members of the education community.

These are split into four committees.

### Where are we?

#### The state of the nation:

- "The broken society"
- Family breakdown
- Tide of immorality
- Social insecurity
- Poverty of aspiration
- Rise of secularism
- Pessimism and despondency
- Decline of institutional religion

### The Church of Jesus Christ of Latter-day Saints:

- Stakes cover the land
- Two temples
- More adults sealed
- More temple recommend holders
- More tithe-payers
- More active Melchizedek
   Priesthood
- More returned missionaries

### Committee B Committee A Church of England representatives. Representatives of: Christian denominations and other religions and their denominations reflecting the principal religious traditions of the area. Committee C Committee D LEA Representatives. Teacher representatives.

The local RE adviser/AST can provide professional guidance and practical expertise which can be used by the SACRE. Their attendance at SACRE meetings is invaluable.

### The duties of a SACRE

- Advise the LEA on matters related to Collective Worship and RE in schools.
- The SACRE can require the LEA to review its Agreed Syllabus.
- Consider applications for determinations.
- Publish an Annual Report of its work.

## It can also...

- Give advice on methods of teaching Agreed Syllabus RE including the choice of teaching materials.
- Advise the LEA on the provision of training for teachers.
- Monitor inspection reports on RE, Collective Worship and SMSC.
- Consider complaints about the provision and delivery of RE and Collective Worship referred to it by the LEA.

## Some definitions

- Agreed Syllabus
- SMSC
- Collective Worship
- Determination

## So what?

The Church needs to raise its profile.

 There should be a representative of the Church on each SACRE.

We should invite someone rather than ask for volunteers.

## What should a member do?

Committees A and B

- Present a positive image of your religion.
- Make clear the differences between your religion and others.
- Respect others' viewpoints.
- Raise awareness of issues in the teaching of RE to children of their faith community.
- Act as a link between schools and faith communities.



As a member of your local SACRE, you will be involved in the formal process as required by law. It is, however, an opportunity to work with others to look creatively and imaginatively at the religious education of young people in your community. Make time to dream dreams!

## What next?

Find a suitable person within your ward to fulfil this role.

 Write a letter to the Chair of your local SACRE requesting membership. The Church is the member not the person and can be changed at leaders' discretion.

 This person should receive information and guidance before attending.

## **Motivating Members**

# Public Affairs Motivates Members



Who, me!

## Where do we want be?

- Gain national positive recognition
- Raise the esteem of the Church with the 'good and the great' in British society: 'defenders of the faith' in prominent positions and in the media
- Encourage Church members to seek prominent positions in society
- Develop stake presidents to act as spokespersons
- Make the Church synonymous in the public mind with faith, family, Christian values, and service

## Doctrine

"And also those to whom these commandments
were given, might have power to lay the foundation
of this church, and to bring it forth out of obscurity
and out of darkness, the only true and living church
upon the face of the whole earth, with which I, the
Lord, am well pleased, speaking unto the church
collectively and not individually—" D&C 1:30

## Being Proactive

- Priesthood Support
- Set Goals
- Communication
- Community involvement
  - Other Churches
  - National and local organisations
  - Politics
  - Community
  - Others

## Building Member Confidence

- "Our feelings were given to excite to action, and when they end in themselves, they are cherished to no good purpose."
- This means that once we have felt something, we must act in order to hold on to those feelings we experience

## Building Member Confidence

 "Individuals who do right and do hunger and thirst after righteousness get and are kept alive through their actions and the feeling to do right"

Elder Joseph B. Wirthlin

## Public Affairs Council Role

#### Public Affairs Directors can...

- Have a powerful impact on missionary work and community perception of the Church.
- Help eliminate misperceptions about our people and our beliefs by developing friendly working relations with local media, providing the media with accurate information, and publishing positive articles about the Church.
- Make Christ's gospel known throughout the world.
   Sharing the gospel requires Church members to reach out to others.

## Sharing Our Strategy

- Inform members about our strategic plans and their part in achieving them.
- Take time to ensure that everyone is aware of what you intend to achieve
- Remember to maintain momentum by communicating progress and accomplishments along the way.

## What tools do we have?

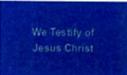
- Ensign: Member profiles, community projects, successes stories. Encouragement to get involved, JPs School governors, politics, etc.
- Lds.org.uk: local news, up to date issues
- Local communications: newsletter, press cuttings
- Stake web page: Every stake and ward can have its own newsletter & calendar on the UK site
- Highlight successes: Ear to the ground, use every positive story to communicate to members and the media



## www.lds.org.uk

#### The Church of Jesus Christ of Latter-day Saints

Search | Feedback | Site Map | Help | Country Sites





Welcome to the Official Country Website of the BRITISH ISLES

WALES

THE CHURCH OF JESUS CHRIST OF LATTER-DAY SAINTS



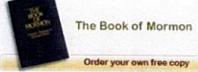
- + HOME
- Basic Beliefs
- · Who are We
- · Where are We ( Chapel Locator )
- · Family History
- Places to Visit
- Humanitarian Aid
- Social Issues
- Media Resources
- Tabernacle Choir
- The Scriptures
- Audio Version
- Temples
- Contact Us
- · Ensign UK News
- · Event News
- · Greeting Cards
- For Members





Make Home Pages

ENGLAND



LATEST: - YSA National Conference - BOOK NOW!



NORTHERN IRELAND



#### Mormon Channel



Listen to Mormon Channel, the Church's new 24-hour-a-day audio station featuring gospel-oriented programs, music, interviews, and much more. You can access the station through live Internet streaming, podcasts, and iPhone applications, as well as on HD radio. Click here

read more...





#### Video Player

- \* Elder Holland Explains ...
- + Easter: Holiday of Holi ...
- \* At-Home Indexing Rapidl...

#### Jimmy Osmond interviewed on BBC Radio Northampton

Interview starts at 02:32:47

#### Preston Temple 10 Year Anniversary BBC Radio 4

( needs real player to play )

#### General Conference in Depth

- \* Read, Listen, or Watch
- # General Young Women Meeting

#### On This Day in Church History

- \* Witnesses of Jesus Christ
- \* Articles of Faith

#### + Who Is Jesus Christ?

- \* Reverence for the Bible
- What You Will Find When You Step Inside a Mormon Chapel
- # Promoting Prophetic Priorities

ATTENTION ALL Young Single Adults - Book your



SCOTLAND

the Latter-day Mormon community can rightfully boast

Technology,









do we hear in the gospul

#### **Especially For Youth** Sessions for UK and Ireland

#### It is with great excitement

that we

announce that there will be three EFY sessions across the UK

#### History of the Church in the British Isles A branch of the church was

formed in Lichfield in the early 1960's, but I then had no idea that 10...

#### Committee Reunion

It was always clear that with 15,000 saints from across

the new

Preston temple district eager to

**Area Leadership Changes** 

**Preston Temple Open House** 

#### Family History in the Leicester England Stake



When the Genealogical Library number 004, was set up in May 1977 at the

This spring the

University

Singers will

**Brigham Young** 

Loughborough Chapel in the L..

**BYU University Singers tour** 

Ireland, Wales and England

music expression with audiences



#### History of the Church in the In 1840, Leek,



there lived the Rushton family who were silk manufacturers and who wer...

### Staffordshire,

tebecca

Murphy, of the

the Nottingham

Nottingham

2nd Ward in

England Stake, has many talents,

## The First Presidency has announced changes in the

Church\'s area leadership assignments effective Au... A New Talent Discovered

Announced

#### **CRAWLEY MEMBERS JOIN** LAUNCH BRITAIN IN BLOOM



Members of the Crawley Ward, Crawley Stake recently joined forces

with members of different faiths

## **Your Own** Website... Use It!

## How do we get there?

- London Key City Council
- Active stake public affairs councils-25 prominent 'Mormon friends'
  - London, Bristol, Cardiff, Birmingham, Manchester, Leeds, Newcastle-upon-Tyne, Edinburgh.
- Each Stake with a local public affairs plan.
- 'Mormon Helping Hands'
- Local 'friends of the Church' in
  - Politics
  - Business
  - Media
  - Interfaith
  - Other

## **Key Influencers**

## Relationships with Key Influencers



## Who are they?

Those leaders, who, by virtue of their position have influence on the opinions of others.

- Elected MP or Mayor
- Appointed peers
- Top academics
- Prominent business people
- •Religious leaders be aware of PA protocol
- Media
- Others

They can help/hinder chapel & temple building, family history, and missionary work...basically, how we are received in the community.

## The Golden Rule...



Don't put the cart before the horse!

## Tips:

- Consider "what" before "who"
- Get your strategy in place before devising contact plans
- Finding: you'll be amazed who knows whom – network
- Be respectful of perceived relationship "ownership"/purpose

### Remember...

- The core purpose of PA we're concerned with helping priesthood leaders establish relationships with KEY individuals
- Degree of influence can change over time
- Church needs change seek inspiration in stake PA councils
- Don't "Bite off more than you can chew."
   Begin with 5



# HOSTING ...Remember...

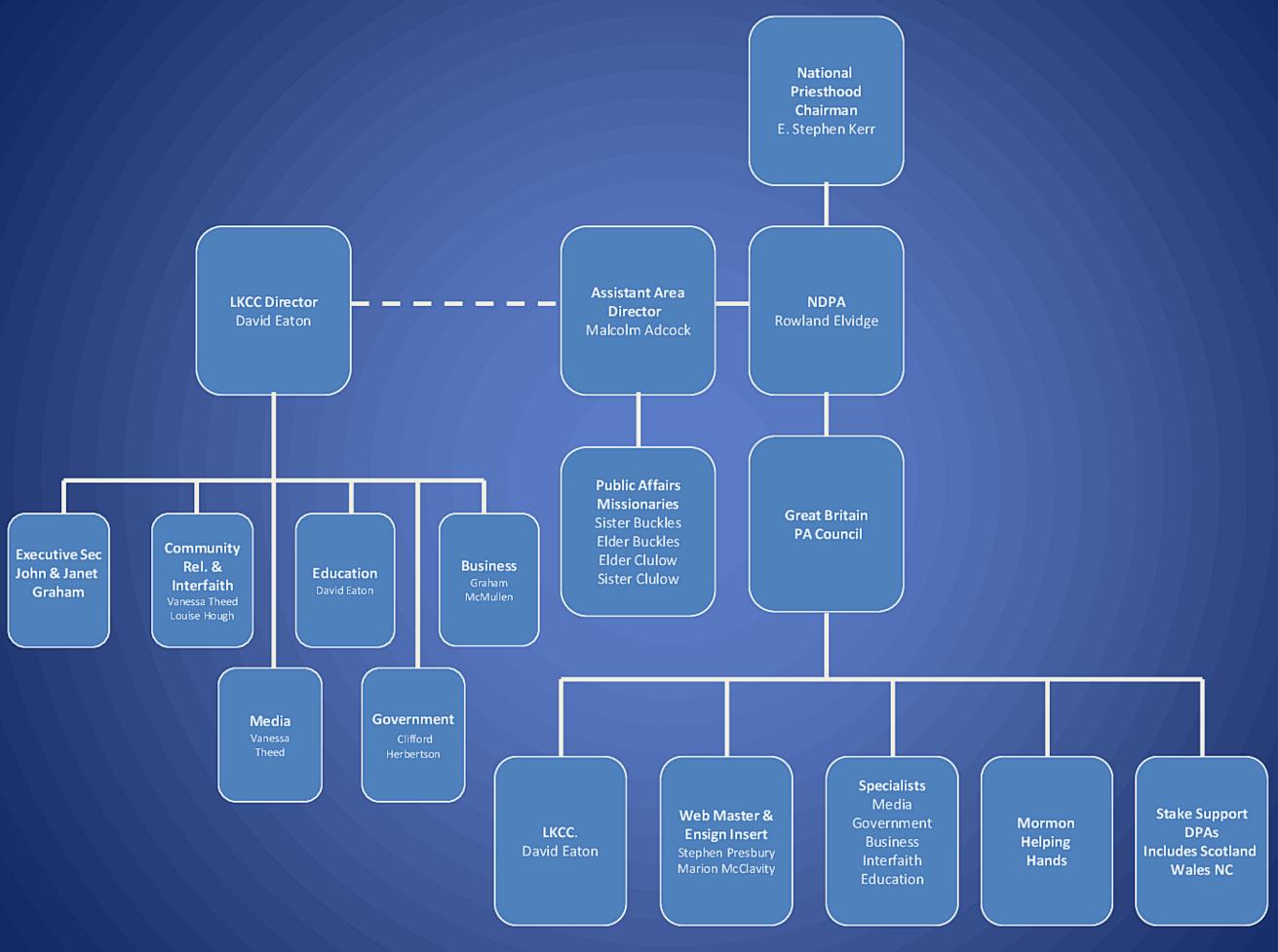
- ☐Plenty of notice
- ☐ Will they accept invitation?
  - Maybe bridge build with call to office first.
- ☐ Send simple info on Church (1-2 pages, review first)
- Parking look after driver, too
- ☐ Think about dedicated hosts, even when mingling
- □Do your homework sensitive small talk
- ☐Gift?
- ☐ Thank You letter aim to maintain relationship

## Tapping into local media...

- >Sheriff of Norfolk's endorsement
- Community announcements (BBC Radio)
- > Mayor's Newsletters/Mayor in local press
- ➤ Invite your local MP & VIPs



#### ORGANISATION CHART FOR PUBLIC AFFAIRS IN GREAT BRITAIN



## OPPORTUNITY...



prayerfully review the stake public affairs strategy

## Weathering the Storms of Life



## HOW & WHY?



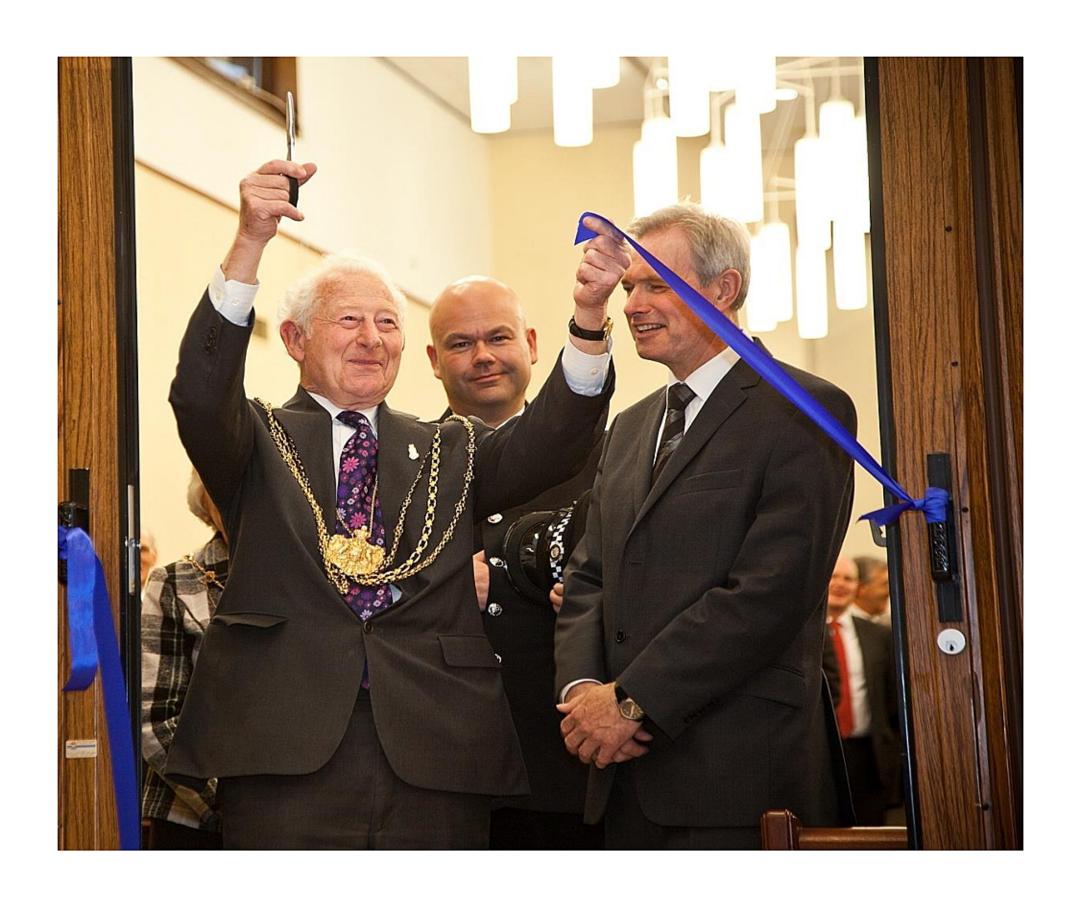
# Your Newest "Public Affairs" Opportunity



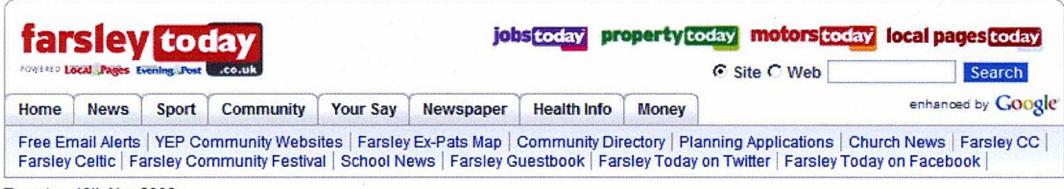
# 1. Brings the Church out of obscurity 2. Bridge Builder with VIPs and Media



## VIP Night...Involve Community Leaders



## WTSOL...a TIMELY media subject



#### Tuesday, 19th May 2009

#### ▼ News

Local News

Free Email Alerts

School News

Church News

Farsley Ex-Pats Map

Farsley on YouTube

Farsley Today on

Facebook

Farsley Today on

Twitter

West Leeds News

#### ▼ Farsley Celtic

Latest News

Clockwatch

Match Reports

Player Interviews

Match Action

Slideshows

Juniors Section

Memory Matches

Fans Forums

#### Guestbooks

Farsley village

#### Leeds Lord Mayor opens Farsley exhibition

Published Date: 11 May 2009
The Lord Mayor of Leeds
officially opened a special
exhibition in Farsley that aims
to prepare people for potential
difficulties in their lives.

\* Click here to sign up to free news and sport email alerts from Farsley Today.

Weathering the Storms of Life was unveiled at the Church of Jesus Christ of Latter-day Saints on Priesthorpe Road.

The Lord Mayor of Leeds, Coun Frank Robinson, cut the ribbon and spoke about the importance of keeping a positive attitude.

The exhibition has a particular emphasis on debt avoidance as well as looking at education, employment prospects and finance.

It will be touring the country until mid-2010.



Lord Mayor of Leeds, Councillor Frank Robinson, with Inspector Richard Cawkwell and president Robert Dryden.

How is Your Credit Rating?	
Good	****
Fair	***
Poor	₹^>

- Print article
- ☐ Decrease text size

#### More News

- Leeds Lord Mayor opens Farsley exhibition
- Farsley's own The Good Life
- Latest Farsley planning applications for week ending May 14
- Farfield Primary School wins £4,000 sensory garden grant
- Latest Farsley planning applications for week ending May 7
- Farsley dad takes on three sons in Jane T 10K
- Terminal diagnosis sparks Farsley man's fight against cancer
- Video: Priesthorpe School pupils visit Auschwitz
- \* Fareley Community

# STAKE INXOLXEMENT...(STURY THE GUIDELINES)

- Stake President...selects a chairman or appoints Welfare Council or Activities Chairman
- WTSOL Chairman... (member focus) organises the event, makes all assignments
- Stake PA Director... (community focus) plans the VIP Night & media strategies

## The End

## Organisation

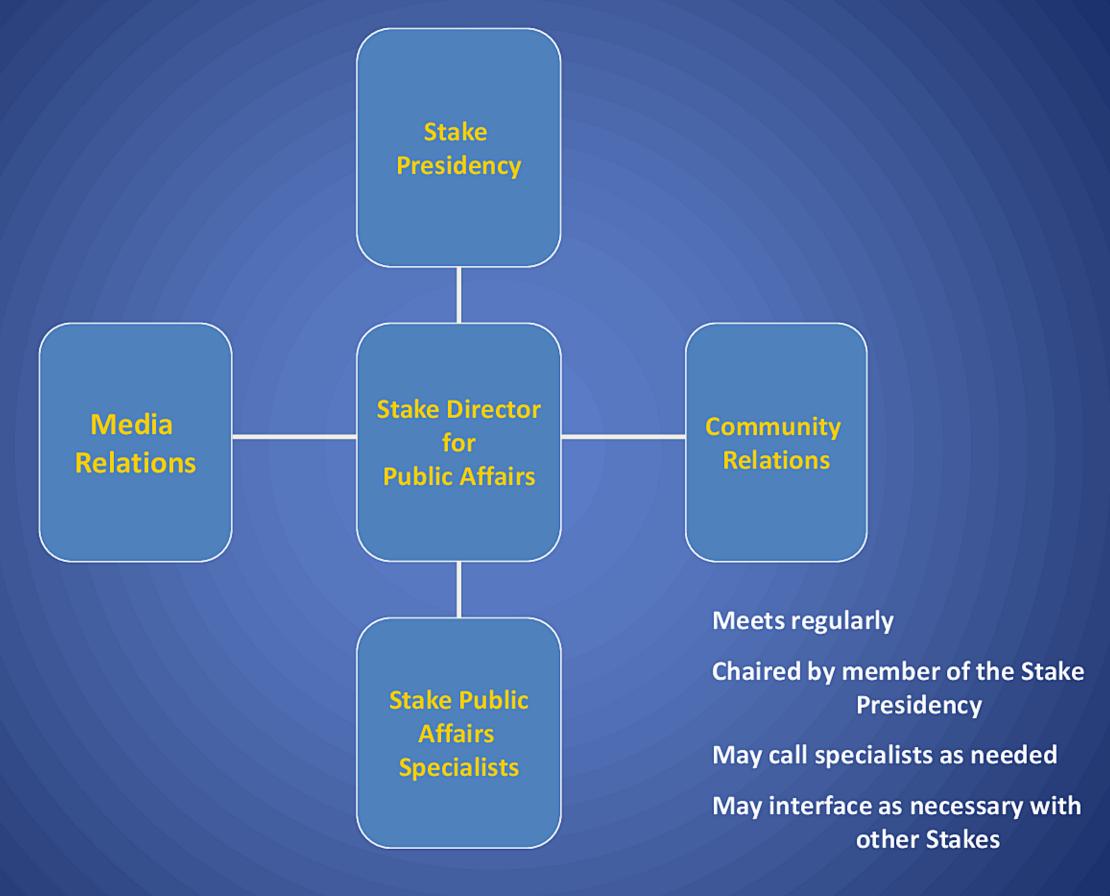
## National Director of PA Great Britain, Rowland Elvidge

- Area Seventy contact
- Leader of Public Affairs Council in Great Britain
- Member London Key City Council
- Strategic planner
- Stake presidents' contact www.lds.org.uk
- Oversees Ensign pages

## Assistant Area Director, Europe PA Malcolm Adcock

- Director of Public Affairs,
   Europe contact
- Leader of the full-time staff and missionaries
- Manages offfice support
- National media contact
- Professional services
- Strategic support to the National Council

### STAKE PUBLIC AFFAIRS COUNCIL



## Stake's Key Messages

- Family relations
- Marriage: defined as "a man and a woman"
- Family preparedness
- Family history
- Community voluntary service
- Interfaith relations
- Youth and young single adults